

Shropshire Council
Equality, Social Inclusion and Health Impact Assessment (ESHIA)
Stage One Screening Record 2023

A. Summary Sheet on Accountability and Actions

Name of proposed service change
Amendment and/or Extension of Shrewsbury Town Centre Public Spaces Protection Order (No.1) 2017

Name of lead officer carrying out the screening
Grant TUNNADINE

Decision, review, and monitoring

Decision	Yes	No
Initial (stage one) ESHIA Only?	YES	
Proceed to Full ESHIA or HIA (part two) Report?		NO

If completion of an initial or Stage One assessment is an appropriate and proportionate action at this stage, please use the boxes above. If a Full or Stage Two report is required, please move on to full report stage once you have completed this initial screening assessment as a record of the considerations which you have given to this matter.

Actions to mitigate negative impact or enhance positive impact of the service change in terms of equality, social inclusion, and health considerations
<p>The Shrewsbury Town Centre Public Spaces Protection Order (No.1) 2017 (the Order) has been in operation since August 2017. It was determined in the original ESHIA at the time and also when renewed in August 2020 that the Order was considered to have an overall 'Low Positive Impact' for the community. This further extension, with some amendments, is again expected to deliver a 'Low Positive Impact'. This is because the Order, including the proposed amendments, is intended to tackle low level ASB where the behaviour is having, or likely to have, a detrimental effect on the quality of life of those in the locality; be persistent or continuing in nature; and be unreasonable. The manner in which the Order has been used since its inception and will continue to be used is as a mechanism to stop lower level ASB.</p> <p>Under the provisions of the Anti-Social Behaviour, Crime and Policing Act 2014 any PSPO cannot last for more than three years unless it is extended by the local authority. This legislation is intended to benefit the community as a whole by reducing ASB and providing a mechanism to resolve issues quickly and efficiently</p>

and will therefore also be of benefit to Protected Groupings within the community, as set out in the Equality Act 2010.

This Order along with other initiatives now form part of the toolkit available to the police and the Local Authority to tackle the challenges within the restricted area and not renewing the Order will remove what has been a mechanism to address ASB which clearly benefits the majority of the community. The new amendments proposed within the revised PSPO add to the types of ASB the Order seeks to deter whilst also allowing the Local Authority to consider authorising further persons to enforce the Order.

An action to mitigate any perceived negative impact of the measures on vulnerable people, including rough sleepers, will be to advise both directly and through groups like Team Shrewsbury that the Order including the proposed amendments is not a mechanism that sets out to punish poverty related issues - it sets out to punish unacceptable behaviours caused by individuals acting inappropriately irrespective of status / wealth and applies equally to matters also commonly associated with the night time economy.

There are measures in place to help vulnerable people who are homeless, rough sleeping, or at risk of rough sleeping across the county. This includes support from a variety of agencies, which is currently provided through the RESET multi-agency service, which provides drug and alcohol treatment support. The RESET team provides holistic support including domestic abuse support, adult social care, housing support and mental health treatment. The partners involved are the Council, With You at Shropshire Recovery Partnership, Midlands Partnership Foundation Trust, Shropshire Domestic Abuse Service, Shrewsbury Ark and Intuitive Thinking Skills. The Police and the wider medical profession also provide support. Further, the Council and Team Shrewsbury promote the Alternative Giving Scheme which operates within the town centre. This allows people to provide donations which are specifically used to assist homeless people.

Actions to review and monitor the impact of the service change in terms of equality, social inclusion, and health considerations

Evidence of the issues affecting the town centre have continued to be gathered by the police and Team Shrewsbury partners and this is used to identify the range and frequency of the issues being experienced within the restricted area. The Team Shrewsbury data is collated by Shrewsbury Town Council and along with Police and Council data on the use of the Order is made available for Team Shrewsbury. Representatives are able to review data and suggest any other issues for consideration that would benefit the community and other groups.

Further, provision for obtaining and recording data to cover the proposed amendments to the Order are being put in place for both Team Shrewsbury and the Police to enable the wider monitoring to take place.

A PSPO can only be put in place for a maximum period of three years after which it must be reviewed if it is proposed to extend the order. Also, if necessary throughout its existence the PSPO can be varied/amended to remove specific elements where the evidence demonstrates that the prohibitions/requirements have been sufficiently effective or indeed to include new prohibitions/requirements

to tackle emerging problems. Team Shrewsbury through the monitoring of the data collated and the data relating to the Order's use are able to address whether any variations or extending the Order is considered appropriate. Extending or varying the order will need to be undertaken in accordance with legislative requirements and be undertaken by the Local Authority having demonstrated the evidential need and having undertaken the appropriate consultation.

Further, the Act permits prohibitions or requirements to be included by variation/amendment provided they are reasonable to impose in order to:

- (a) to prevent the detrimental effect from continuing, occurring or recurring; or
- (b) to reduce that detrimental effect or to reduce the risk of its continuance, occurrence or recurrence.

The Trading Standards and Parking Enforcement Team will continue to work with the police where enforcement is required and will monitor and assess any offences reported by the police or any other person authorised by the Council to act under the Order. Shropshire Council is the only body able to prosecute a case in the Court where a breach of the Order is identified. Any such case will be assessed in line with the Council's Better Regulation and Enforcement Policy which can be found on the Shropshire Council website at:

[better-regulation-and-enforcement-policy.pdf \(shropshire.gov.uk\)](#)

This will ensure that any enforcement action undertaken in respect to the PSPO is consistent and in line with that of any other enforcement process undertaken by the Council. An application under this section must be made within the period of six weeks beginning with the date on which the order or variation is made.

Under the Anti-Social Behaviour, Crime and Policing Act 2014 a legal challenge over the validity of the Order is possible within the period of six weeks beginning with the date on which the order or a variation is made; no such challenge was received when the Order was introduced in 2017 and in the six years the Order has been operating there have been no complaints or representations received by the Council in relation to the implementation or use of the Order whilst it has been in operation. Given it is proposed to amend/vary the current Order the opportunity to challenge the validity of the amended Order will be available for up to six weeks after the proposed amended Order is made.

The Trading Standards and Parking Enforcement Team will continue to consider and address any complaint or representation made to the Local Authority in respect to the Order irrespective of when received. This will also include any feedback from the local members covering the geographical area for the Order along with the respective Portfolio holder, local MP and the Police and Crime Commissioner and this will help us to consider the ongoing impact on the local community as these are key engagement channels for the community, alongside direct feedback to the service area.

It is anticipated that they will, therefore, be able to help to feedback on the effectiveness and continued need or otherwise of the PSPO, along with ongoing liaison with the Town Council and local businesses and residents.

Associated ESHIAs

When the Order was first implemented an ESIIA was produced, which can be viewed with the other papers that were presented as part of the Cabinet Report via the link below:

[Agenda for Cabinet on Wednesday, 21st June, 2017, 12.30 pm — Shropshire Council](#)

When the Order was renewed in 2020 a further updated ESIIA was produced, which can be viewed with the other papers presented as part of the Cabinet Report via the link below:

[Agenda for Cabinet on Monday, 15th June, 2020, 1.00 pm — Shropshire Council](#)

Actions to mitigate negative impact, enhance positive impact, and review and monitor overall impacts in terms of any other considerations. This includes climate change considerations

Climate change

There are no anticipated impacts on climate change.

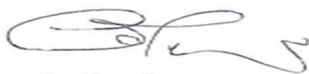
Health and well being


The impacts of reducing ASB will have a low positive impact on the well-being of those individuals who are blighted by ASB and who may suffer frequently from such behaviours. Both existing and proposed amendments will help the authorities both raise awareness and address ASB.

Economic and societal/wide economy

Local businesses and the BID are represented on Team Shrewsbury and are encouraged to report examples of ASB to Team Shrewsbury to better inform the understanding of the ASB related matters that are affecting businesses and their customers within the restricted area. The existing and proposed amendments have been welcomed by local businesses who suffer from ASB and who have genuine concerns of the impact it has on the town centre and the attraction of visitors and customers.

Scrutiny at Part One screening stage


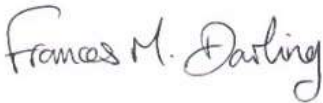
People involved	Signatures	Date
<i>Lead officer carrying out the screening</i> Grant Tunnadine, Team Manager, Trading Standards and Parking Enforcement		21 st June 2023

Any internal service area support*	n/a	n/a
Any external support** Mrs Lois Dale, Performance and Research Specialist for Rurality and Equalities		21 st June 2023

*This refers to other officers within the service area

**This refers to support external to the service but within the Council, e.g, the Performance and Research Specialist for Rurality and Equalities, Public Health colleagues, the Feedback and Insight Team, performance data specialists, Climate Change specialists, etc.

Sign off at Part One screening stage

Name	Signatures	Date
Lead officer's name Grant Tunnadine, Team Manager, Trading Standards and Parking Enforcement		21 st June 2023
Accountable officer's name Frances Darling, Head of Business and Consumer Protection Service		21 June 2023

*This may either be the Head of Service or the lead officer

B. Detailed Screening Assessment

Aims of the service change and description
<p>The local authority is seeking to extend and vary/amend the Public Spaces Protection Order (PSPO) which has been in force since the 1st August 2017.</p> <p>The Shrewsbury Town Centre Public Spaces Protection Order (No.1) 2017 ('the Order') was implemented in accordance with the Anti-Social Behaviour, Crime and Policing Act 2014 to address concerns, which sets out a range of provisions to help target antisocial behaviours (ASB) that have a detrimental impact on the lives of those within a community. In proposing to extend the Order there are also a number of proposed changes to be made, which will widen the behaviours the Order is seeking to address.</p> <p>The Order was originally implemented to aid the police and local authority engage with individuals or groups who were committing anti-social behaviour in a public space where the behaviour is having, or likely to have, a detrimental effect on the quality of life of those in the locality; be persistent or continuing in nature; and be unreasonable. In considering whether the Order should be extended for a further</p>

three years, evidence collated since the renewal of the Order in August 2020 clearly shows a continuing need, but there is also evidence to support the need to include some new provisions.

It has also been recognised that enforcement of the Order is currently very challenging, with financial and resource pressures on Shropshire Council, West Mercia Police and other partners and, whilst a wider consideration as to who can be authorised by the Council to enforce the provisions has also been proposed, there is no plan to utilise this provision until such time as resources are identified to address any increase in enforcement. This is linked with corporate work that is being undertaken to explore how funding can be obtained to ensure the Council is meeting its statutory responsibilities around responding to anti-social behaviour issues more widely.

Whilst local authorities are responsible for making, varying and extending a PSPO, they must do so in consultation with the Police, the Police and Crime Commissioner (PCC) and other relevant bodies who may be affected. A PSPO can be created to cover any public space within the local authority's administrative boundary, and this will include any place to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission. The area covered by a PSPO is referred to as the restricted area and a map of the restricted area covering the central town centre part of Shrewsbury forms part of the Order. No changes are proposed to the restricted area.

A PSPO can be in force for any period up to a maximum of three years after which the Local Authority must consider whether or not to extend/vary/discharge the PSPO. A breach of a PSPO can be dealt with through the issuing of a Fixed Penalty Notice (FPN) which is current set at £75, or a level 3 fine (max £1000) on prosecution. There are no changes proposed to the current level of FPN.

Tackling ASB was and remains a Shropshire Council priority and will often be linked with other core council services around social care, vulnerable adults, safeguarding and hate crime, highways and public health. The continuation of a PSPO as a measure to help reduce ASB, goes some way to help achieve the Council's corporate aims.

The intention behind the Order continues to provide a mechanism to allow the police and authorised officers to address behaviours that are causing concern without the Order targeting any particular group of the community and in particular those that may be considered vulnerable or in need of help. The further extension and variation/amendment of the Order does not alter the fact that this Order is about targeting individual/s whose behaviour is causing community alarm, distress etc and which is built into the specific wording of the Order.

The original provisions of the Order are:

- a) No person shall urinate or defecate in a public area not being a facility intended for such use.

- b) No person shall, for any duration of time, leave unattended in a public area any personal effects or belongings or any other material or paraphernalia including anything that may be considered discarded or waste material.
- c) No person shall refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or is likely to cause nuisance, alarm, harassment or distress to any other person.
- d) No person shall refuse to disperse from a public area and not to return to that public area for 48 hours when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person.

There are no proposals to change these 4 provisions and any future order will include these provisions as currently drafted. Whilst the original prohibitions of the order will remain unaltered, it is proposed to include three additional provisions:

- e) No person, who is sitting or lying on any footpath or pedestrian area or in any fire escape, stairway or other entrance or exit to any premises within the protected area, shall refuse to move when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.
- f) No person shall refuse to leave a public toilet when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.
- g) No person shall refuse to stop using a device intended to amplify sound when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.

The new provisions have been drafted following the same principles that were used in drafting the original Order, which was to enable authorised officers to intervene and where possible stop ASB without necessarily criminalising individuals. In considering all seven of the above provisions, (a) to (e), only two behaviours are actually being criminalised outright (see (a) and (b) above) with the other prohibitions simply providing an ability for authorities to respond effectively to concerns by stopping unacceptable individual behaviour and where necessary to remove the cause. Only where a reasonable request from an authorised officer is refused would that individual commit a criminal offence under the Order (see (c), (d), (e), (f) and (g) above).

It should also be noted that the revised Order does not stop any activity of the activities in (c) to (g), where that activity is being undertaken in an appropriate manner and therefore does not criminalise specific activities (although some activities may already be a criminal act by virtue of other legislation) other than

urinating/ defecating and leaving belongings in a public place for which there are strong arguments to prohibit outright.

In extending and varying the Order, appropriate signage will need to be updated to include the new provisions and displayed on all entry points to the restricted area and within the said area in accordance with the requirements of the Act and regulations made under it. Further, the Order which has been available to view on the Council's website following its implementation on the 1st August 2017 will also need to be updated with the new provisions.

Intended audiences and target groups for the service change

The intended audiences and target groups are considered to be:

- Residents and visitors of the town centre.
- Local businesses operating within the town centre.
- Shrewsbury Town Council.
- Shropshire Council (Environmental Maintenance, Public Health, Housing Options, Highways, Safeguarding, Social Care).
- Chief inspector of West Mercia Police.
- Police and Crime Commissioner.
- Shrewsbury MP
- Shrewsbury BID
- Shrewsbury Town Centre Residents Association
- The Ark
- Team Shrewsbury
- Accommodation providers (Shropshire Housing Alliance, Parish rooms)
- Shropshire Fire and Rescue Service.
- Shropshire Tourist Board (Visit Shrewsbury)
- The Marches Local Enterprise Partnership
- Shropshire Community Health Trust
- South Staffs and Shropshire Healthcare NHS Foundation Trust
- The Shrewsbury and Telford Hospital NHS Trust
- Shropshire Clinical Commissioning Group (CCG)
- Voluntary Groups (see below)

This list is not intended to be exhaustive or in order of priority. The following Voluntary Groups and organisations were also included in a general notification of the consultation:

A4U Action Advice Advocacy
A4U Action Advice Advocacy
ABBEY FOREGATE (SURC) DRAMA GROUP
Active Carers Group
Advisory Teacher for Gypsy, Roma and Traveller Children, Education Access Service
Age UK Shropshire Telford & Wrekin
Albrighton Relief in Need Charity

Alzheimers Society
Amputee Support Group
April Cottage, Cound Moor
Arty Party Limited
Asset Management Social Enterprise CIC
Autism West Midlands - Shropshire
Autonomy and Autonomy Plus
Axis Counselling
Barnabas Community Projects
Barnabas Community Projects Foodbank PLUS
Barnardos Shropshire and Staffordshire
Barnardo's Shropshire and Staffordshire
Baschurch Village Hall Trust
Beanstalk
Beechtree Community Centre
Belle Vue Youth Club
Bethphage
Bishop's Castle Community Partnership
Bishop's Castle and District Community Land Trust
Bishops Castle Dial A Ride
Bishop's Castle Heritage Resource Centre
Bishop's Castle Library
Bishops Castle Town Hall
Bridgnorth Community Transport Group
Bridgnorth Housing Trust
Bridgnorth Northgate Patients Participation Group
Bridgnorth Patients Participation Group
British Gymnastics Foundation
British Red Cross
Bucknell & Bedstone Good Neighbours
C.O.S.T. Consortium of Shropshire Tenants
Cardington Broadplace/Cardington Village Hall & A4U
Carers Trust 4 All
Caring for God's Acre
CCS
CEDAR CIC
Chairs and Spares
Christian Aid
Christian Aid Bridgnorth and Bridgnorth African Project
CHUMS Befriending Service
Church Stretton and Area Ring a Ride
Churches Together around Ludlow
Churches Together in Shropshire
CinCH
Citizen Engagement
Citizens Advice Shropshire
CJD Support Network
Climbing Out
Confide Counselling Service
Consultant

Continence Service
Craven Arms (Age UK) Thursday Centre
Craven Arms Good Neighbours
Creative Inspiration Shropshire CIC
Cricket Federation for People with Disabilities (C.F.P.D)
Crossroads Together
Crowsmill Craft Centre CIC
Cruse Bereavement Care
DASH
Deaf Direct
Derwen College
Designs in Mind
Disabled Holiday Information
Dog Aid
Empathy for Special Children
Energize Shropshire, Telford & Wrekin
Enterprise Education Alliance LTD
Enterprise South West Shropshire
Fairness, Respect, Equality Shropshire (FREsh) LTD
Fairshare Credit Union
First Much Wenlock Brownies
Foodbank PLUS (Barnabas Community Projects)
Fordhall Community Land Initiative
Friends of the Flaxmill Maltings
Gender Matters
Girlguiding Shropshire
Girlguiding Shropshire
Green Shropshire Xchange
Grove Connex
Headway Shropshire
Healthwatch Shropshire
Healthy Friendships
Heart Support Group - Ludlow & District
Hereford Diocese
Home-Start Shropshire
Hope House Children's Hospices
Hope Initiatives
House on Crutches Museum Collection Trust
Housing Young People in Shrewsbury
Impact Alcohol & Addictions Services
Kaleidoscope
Landau Limited
Light Foot Enterprises
Lingen Davies Cancer Fund
LLanymynech Village Hall
Ludlow Assembly Rooms
Lyneal Trust
Macmillan
Marches Energy Agency
Marches Housing and Charitable Trust

Market Drayton Community Enterprise
Market Drayton Senior Citizens Forum
Mediation Works
Men in Sheds In Shropshire
Mencap Market Drayton
Minsterley Good Neighbours
MRE Unlocking Enterprise
MS Society
Much Wenlock Community Computers
Much Wenlock Forester Charitable Trust
Mythstories
NewStart Networks CIC
North Salop Wheelers
North Shrewsbury Friendly Neighbours
North Shropshire Furniture Scheme
Open Harmony
Oswestry & District Sports Council
Oswestry Community Action & Qube
Oswestry Heritage Forum
Oswestry Musical Theatre Company
Oswestry Town Museum
Oswestry Youth Cafe
Parents and Carers Council (PACC)
Parkinson's UK Shrewsbury Branch
People2People CIC
Peoples' Alliance For Ludlow
Perry Riding for the Disabled
Phoenix Centre Management CIC
Picklescott Village Hall
Polish Centre Shrewsbury CIC
Pontesbury Practice Patients Participation Group
Pontesbury Project
Porch (Portland community hub)
Pre-school Learning Alliance Shropshire
Prime Resolution
Radbrook Community Association
Radbrook Community Association
Rainbow Film Festival (LGBT Contact)
RAWM
Refuge
Relate/Green Oak Foundation
REMAP Shropshire
Retired
Riding for the Disabled (Baschurch Group)
Riding for the Disabled (Oswestry & Newtown Group)
Riding for the Disabled (Wolverhampton & East Shropshire Group)
Royal Air Forces Association Shrewsbury Branch
Royal British Legion
Royal Voluntary Service
Samaritans

SAND: Safe Ageing No Discrimination
Scout Association
Scrappies
SEEDs (Survivors Empowering Educating Domestic Abuse Survivors)
Senior Citizens Forum
Severn Centre Trust LTD
Severn Valley Mindfulness LTD
Shopmobility Shrewsbury
Shrewbury Town in the Community
Shrewsbury Children's Bookfest
Shrewsbury Christian Centre Association (The Shrewsbury Ark)
Shrewsbury Dial a Ride
Shrewsbury Furniture Scheme
Shrewsbury Hard of Hearing Group
Shrewsbury Homes for All
Shropshire & Mid-Wales Fertility Centre
Shropshire Autistic Supporters
Shropshire Borders Scouts
Shropshire Cat Rescue
Shropshire Cerebral Palsy Society
Shropshire Community Transport Consortium
Shropshire Cruse Bereavement Care
Shropshire Deaf and Hard of Hearing Forum
Shropshire Disability Network
Shropshire Football Association
Shropshire Heritage Forum
Shropshire Housing Alliance
Shropshire Housing Support Group
Shropshire Independent Advocacy Service (SIAS)
Shropshire Insight Group
Shropshire Languages Society
Shropshire MIND
Shropshire Older People's Assembly
Shropshire Partners in Care Ltd
Shropshire Peer Counselling & Advocacy Service
Shropshire Providers Consortium
Shropshire RCC (Community Council of Shropshire)
Shropshire Riding for the Disabled
Shropshire Rural Support
Shropshire Seniors
Shropshire Seniors Forums
Shropshire Wheelchair Users Group
Shropshire Wildlife Trust
Shropshire Youth Association
Shropshire Youth Theatre
Shropshire/Montgomery Branch International Tree Foundation
Sight Loss Shropshire
Signal
Smallwoods
Sophie Thorne Shrewsbury Arthritis Care Group

South Shropshire Furniture Scheme
South Shropshire Youth Forum
Sova Staffordshire & Shropshire Young People Project
SSAFA Shropshire
Stapleton Village Hall
Stretton Climate Care
Taking Part
Talking2Minds
The Albrighton Trust
The Friendly Transport Service
The Green Oak Foundation
The Hive
The New Saints FC Community Foundation
The Sea Change Trust
The Roy Fletcher Centre
The Sequal Trust
The Shrewsbury Ark
The Strettons Mayfair Trust/Mayfair Community Centre
The Strettons Mayfair Trust/Mayfair Community Centre
Through the Doorway to Healthy Living
Tickwood Care Farm
Transhouse
Trefonen Hertiage Group
Trefonen Playing Field Association
Trefonen, Treflach and Nantmawr Village Design Statement
Trident Reach
Trustee of Age UK STW/Impact/A4U/Healthwatch T&W
Victim Support
VISS Sign Language Interpreting Service Ltd
Visual Art Network, VAN Gallery
Voluntary Sector Mental Health Forum of Shropshire and Telford & Wrekin
Volunteer Reading Help
WARA also Board member STAR
Wave-length CIC
Wem Town Hall Community Trust
West Mercia Women's Aid
West Shropshire Talking Newspaper
West Shropshire Talking Newspaper for the Blind
Wheels to Work
Worker's Education Association (WEA)
Working4Me CIC
Wyldwoods CIC
YSS
Zest for Life
Sport and Art in the Community (SpArC) South West Shropshire
Headway Shropshire
Hands Together Ludlow
Ludlow Assembly Rooms
The Movement Centre
Shrewsbury Town in the Community

Smallwoods
 Contact the Elderley
 Signal
 Whitchurch Men in Sheds
 Crane Quality Counselling
 Livability
 Sustainable Transport Shropshire
 Arts Connection - Cyswllt Celf
 Inspire Support

Evidence used for screening of the service change

The evidence used to inform the proposal to extend and vary/amend the Order includes data in the form of an evaluation report covering the period of 01.04.2020 – 31.03.2023 of incidents recorded by Team Shrewsbury and police data along with a summary of the enforcement actions undertaken under the Order for the period 01.04.2020 – 31.03.2023.

An extract of the data from these reports is produced below:

ANALYSIS OF DATA - PSPO CONDITIONS

- a) **No person shall urinate or defecate in a public area not being a facility intended for such use.**

INCIDENT TYPE: URINATING/DEFACATING	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Team Shrewsbury	57	113	103
West Mercia Police	n/a	2	0

- b) **No person shall, for any duration of time, leave unattended in a public area any personal effects or belongings or any other material or paraphernalia including anything that may be considered discarded or waste material.**

INCIDENT TYPE	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Personal Belongings	18	31	13
Alcohol Litter	115	81	120
Drug Litter	76	124	272
Fly Tipping/Littering	51	128	299
Total	260	364	704

Supporting Data: West Mercia Police

KEYWORD SEARCH – INCIDENT REPORT	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
-------------------------------------	----------------------------	----------------------------	----------------------------

Belongings	n/a	10	12
Litter/Rubbish/Vomit	n/a	11	13
Total	n/a	21	25

- c) **No person shall refuse to stop drinking alcohol or hand over any containers (sealed or unsealed) which are believed to contain alcohol, when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or is likely to cause nuisance, alarm, harassment or distress to any other person.**

INCIDENT TYPE	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Alcohol Related Incidents	32	78	362
Alcohol Litter	115	81	120
Total	147	159	482

Supporting Data: West Mercia Police

KEYWORD SEARCH – INCIDENT REPORT	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Alcohol/Drinking/Drunk	n/a	267	250

- d) **No person shall refuse to disperse from a public area and not to return to that public area for 48 hours when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person.**

All reporting categories can be considered relevant to this particular condition. However, it should be recognised that certain issues such as drug misuse, drug dealing, littering and dog fouling will potentially be dealt with via more appropriate and effective primary legislation.

INCIDENT TYPE	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023	TOTAL	3 YR % CHANGE
Alcohol litter	115	81	120	316	4% increase
Alcohol related	32	78	362	472	1031% increase
Aggressive begging	0	0	5	5	-
Begging	2	1	34	37	1600% increase
Nuisance busking	0	0	26	26	-
Congregation	32	169	422	623	1219% increase
Damage/Arson	47	85	150	282	219% increase
Dog control	6	6	18	30	200% increase
Dog fouling	4	52	25	81	525% increase
Drug litter	76	124	272	472	258% increase
Drug misuse	44	63	329	436	648% increase
Drug dealing	15	17	58	90	287% increase
Urinating/Defecating	57	113	103	273	81% increase
Fly tipping/Littering	51	128	299	478	486% increase

Personal items left	18	31	13	62	28% decrease
Graffiti	14	10	32	56	128% increase
Suspicious behaviour	11	53	139	203	1164% increase
Grand Total	524	1011	2407	3942	359% increase

Supporting Data: West Mercia Police

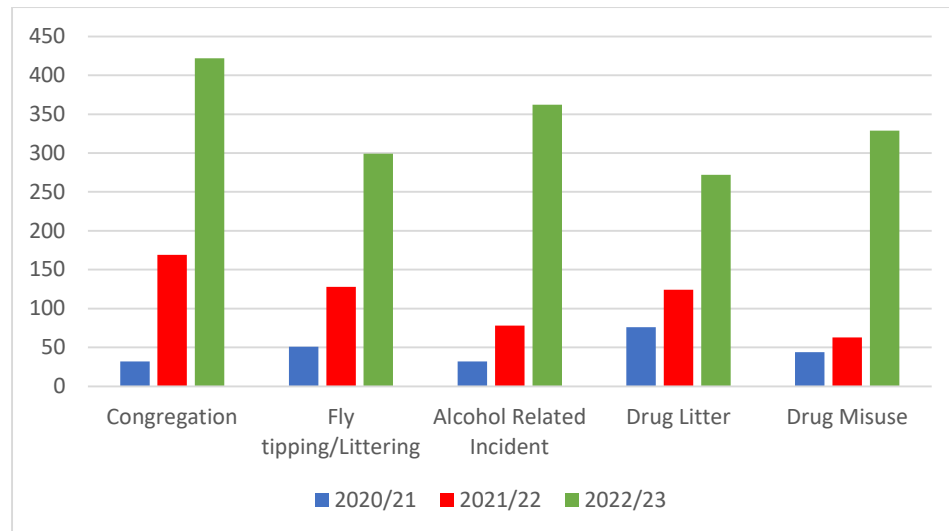
KEYWORD SEARCH – INCIDENT REPORT	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Alcohol/Drinking/Drunk	n/a	267	250
Drugs/Cannabis	n/a	124	77
Begging	n/a	8	4
Belongings	n/a	10	12
Busking/Busker	n/a	0	2
Damage	n/a	58	51
Dog	n/a	37	45
Graffiti	n/a	3	1
Litter/Rubbish/Vomit	n/a	11	13
Urinating/Defecating	n/a	2	0
Total	n/a	520	455

Supporting Data: Shropshire Council

NOISE COMPLAINT	01/04/2020 – 31/03/2021	01/04/2021 – 31/03/2022	01/04/2022 – 31/03/2023
Busking	8	15	18

KEY FINDINGS

The graph below identifies the top 5 incident types generating the highest number of reports during the review period.



In comparison to the previous 3 years, congregation and fly tipping/littering have replaced damage/arsen and alcohol litter within the top 5 incident types.

As outlined previously, several factors limit the accuracy of 3-year trends, however some headline figures are provided below.

- **Begging** has recorded the greatest increase since 2020/21; however, numbers recorded remain significantly lower in comparison to other incident types.
- **Congregation** recorded a significant increase during the review period, and also recorded the highest number of incidents in both 2021/22 and 2022/23.
- **Personal Items Left** is the only incident type to record a decrease since 2020/21. During the review period Team Shrewsbury added an additional category to the dataset; 'Personal Items – Removed' however these figures have not been included within the report due to data quality issues and a lack of comparable figures.

PROPOSED ADDITIONAL CONDITIONS

The following additions to the current PSPO have been proposed in order to tackle ongoing issues linked to Anti-Social Behaviour in Shrewsbury Town Centre:

1. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour i.e. - 'No person, who is sitting or lying on any footpath or pedestrian area or in any fire escape, stairway or other entrance or exit to any premises within the protected area, shall refuse to move when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.'
2. To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour namely - 'No person shall refuse to leave a public toilet when required to do so by an authorised officer, provided that officer has reason to believe that that

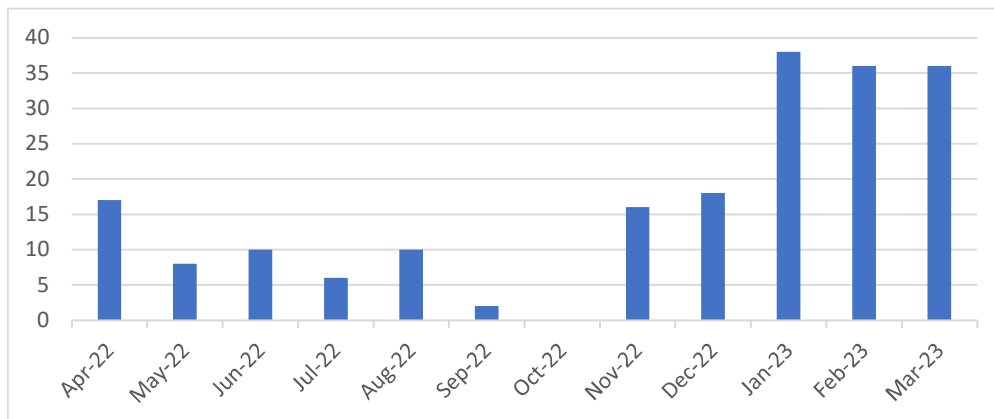
person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.’

3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour namely - “No person shall refuse to stop using a device intended to amplify sound when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.’

Datasets covering the previous 12-month period (01 April 2022 – 31 March 2023) have been reviewed to assist in identifying current levels of anti-social behaviour linked to the issues outlined above, and in order to establish a baseline moving forward.

Keywords have been used to extract relevant incidents from the data collected by Team Shrewsbury:

- 197 incident reports contained the word ‘toilet’ in the location field; this represents 8% of all reports. The highest number of incidents referred to drug related issues. See below for a breakdown per month.



- In relation to busking incidents, only 1 report contained the word ‘amplifier’ within the incident detail (January 2023). However, 26 nuisance busking incidents were recorded in total during 2022/23; and of note, no reports had been logged the 2 years previous. 18 reports were also recorded by Shropshire Council in relation to busking, and 2 were logged by West Mercia Police. Of the 18 reports to Shropshire Council, 11 referred to the use of an amplifier/amplified sound.

Team Shrewsbury have added an additional reporting category to capture individuals sitting or lying within an area, and data will be recorded from 1st April 2023.

Keyword searches conducted on incident reports recorded by West Mercia Police indicate potential data that could be considered in order to monitor the proposed additional categories. However, further incident detail would be required in order to establish whether reports refer to anti-social behaviour, and specifically relate to the conditions detailed within the PSPO. See below for keyword search findings for the period 1st April 2022 – 31st March 2023.

Keyword	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Totals
Asleep	2	0	0	1	1	0	1	1	2	1	1	0	10
Bed	11	6	2	9	8	12	4	3	3	4	10	3	75
Blocked	0	2	0	0	1	2	0	2	2	0	0	0	9
Blocking	4	2	1	3	2	4	5	3	1	0	1	0	26
Campe	0	0	0	0	0	0	0	0	0	0	0	0	0
Collapsed	0	1	2	0	3	0	1	0	1	0	1	0	9
Doorway	2	1	0	0	0	4	3	4	1	2	1	0	18
Lay	35	13	9	8	18	9	15	13	17	21	7	19	184
Obstructed	0	0	0	0	0	0	0	0	0	0	0	0	0
Obstructing	0	0	0	0	0	1	0	0	0	0	0	0	1
Sat	16	11	6	7	16	11	4	10	6	5	9	7	108
Sitting	2	2	5	0	2	1	1	1	2	1	2	2	21
Sleeping	3	2	1	2	1	2	7	5	3	1	0	3	30
Slumped	0	0	2	0	1	0	0	0	0	0	1	0	4

A more detailed search of OIS incidents covering the period 05/02/2022 – 27/02/2023 identified 91 individuals lying/sitting in the street or in doorways, causing nuisance. 32 reports were made by members of the public, and particularly businesses in the town centre.

In addition, during the period 18/08/2022 – 04/04/2023, 180 individuals were identified sitting or lying on the floor. This information has been collated via officer observations linked to an ASB Risk Management Plan for the town centre. Of note, incidents have been more routinely recorded as of February 2023 and figures will be more accurate moving forward.

In addition to this data, the enforcement actions undertaken under the Order are as follows:

1st April 2020 to 31st March 2021

1 requirement reported
2 offences (returning to the restricted area) reported.

All these incidents related to one individual who was issued with a warning and there have been no further breaches by this individual.

1st April 2021 to 31st March 2022

8 requirements reported.
12 offences reported of which:

- 8 for leaving personal effects unattended
- 1 for returning to the restricted area
- 2 for urinating in a public place
- 1 for refusing to leave the restricted area

Of the 12 offences:

- 5 were issued with a written warning.
- 7 resulted in NFA (no further action) - unable to serve a warning notice (x4); lack of evidence (x2); matter deemed not to be an offence (x1).

1st April 2022 to 31st March 2023

21 offences reported of which:

- 5 for urinating in a public place,
- 4 for refusing to leave the restricted area,
- 2 for leaving personal effects unattended,
- 6 for returning to the restricted area,
- 3 for refusing to stop drinking when asked,
- 1 for failing to hand over alcohol when asked.

75 requirements reported.

Of the 21 offences:

- 2 written warnings were issued.
- 11 were closed due to lack of police evidence.
- 2 were closed as defendant relocated away from Shropshire (untraceable).
- 3 NFA - to administrative error (x2), not in public place (x1).
- 2 FPNs issued (not paid – ongoing investigation).
- 1 ongoing (enquiries being made).

Specific consultation and engagement with intended audiences and target groups for the service change

A public consultation was undertaken between the 3 April 2023 and 14 May 2023. The consultation was placed on the Council's website and a copy of the Order included for consultees information along with a description of the proposed additional requirements and the power to authorise other persons. The consultation posed a number of questions to consultees as follows:

1. Do you believe the existing order should be extended for three years. Please provide any further information to help justify your response.
2. Do you think the existing PSPO has helped to reduce instances of anti-social behaviour. Please provide any further information to help justify your response.
3. Do you think the existing PSPO should be amended to include any of the proposed new provisions. Please state which, if any, of the 4 provisions should be included and provide any further information to help justify your response.
4. Please state whether you are a resident of Shrewsbury Town centre, a Town centre business owner, an employee in the Town centre or a visitor.

A number of consultees were informed directly via email of the consultation and the voluntary sector was informed via a news update sent by the Councils Feedback and Insight Team with a reminder sent out via the VCSA social media account on the 24 April 2023.

In response to the consultation a number of responses were received, a summary of which has been included below:

Summary of Comments (excluding Police Comments)

Respondents in favour of renewing the PSPO: **65 (100%)**

Respondents who believe the PSPO has been effective/ineffective/Not commented:
27 (41%) / 20 (31%) / 18 (28%)

Summary of those in favour of the following additional measures:

To extend the persons able to enforce the PSPO to ‘any person authorised by Shropshire Council’:
45 (69%)

Provision to require a person to stop sitting or lying within the area if causing anti-social behaviour: **48 (74%)**

Provision to require a person to leave a public toilet if causing anti-social behaviour:
44 (68%)

Provision to require a person to stop using a sound amplifier if causing anti-social behaviour
46 (71%)

Source of respondents

	<u>Town Centre Residents</u>	<u>Town Centre Business Owners</u>	<u>Town centre worker</u>	<u>Shrewsbury Resident</u>	<u>Visitor</u>	<u>Other</u>	<u>Total</u>
<u>Number of Respondents (%)</u>	12 (18%)	29 (45%)	16 (25%)	2 (3%)	1 (2%)	5 (7%)	65 (100%)

In addition to the above the police have provided an in depth response to the consultation as follows:

POLICE RESPONSE

Shropshire Police and the Shrewsbury Safer Neighbourhood Team in particular very much support the renewal of the Shrewsbury town centre Public Space Protection Order and would like to see additional conditions and increased enforcement.

Since its inception in 2017 the PSPO has proven itself to be a vital tool to deal with antisocial behaviour in the town centre, with 330 notices (as of 4 May 2023) issued by police, either to make a requirement to prevent ASB, or to report someone for contravening the PSPO's prohibitions.

To support the renewal of the existing terms, the breakdown of the instances where officers have made requirements and/or reported individuals for offences is set out below.

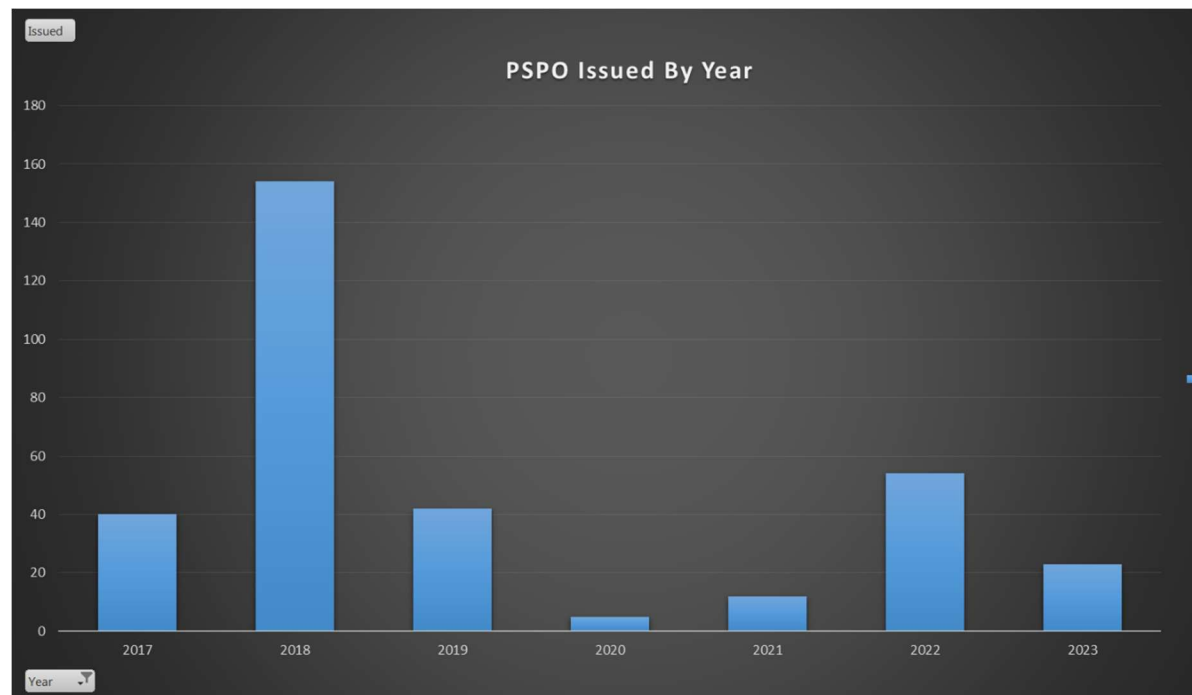
Requirement	Issued
Leave any restricted area for 48 hours	232
Cease drinking alcohol	24
Hand over any alcohol	8
Grand Total	264

Offence	Issued
Left personal effects unattended	42
Returned to restricted area within 48 hrs when asked not to return	21
Refused to leave restricted area for 48 hours when asked to leave	18
Urinating / defecating in public where no facility available	9
Refused to hand over any alcohol	3
Refused to Stop Drinking Alcohol	3
Grand Total	96

(A number of the 330 PCRs issued document both requirements and offences, hence the disparity in the totals).

The ASB the PSPO addresses is relatively low-level but, as seen from the number of calls police receive about it, causes significant distress to members of the public using the town centre, and to town centre businesses alike. People often report that they find the behaviour of an antisocial minority in the town centre intimidating. The sight of intoxicated people slumped on the pavement or in shop doorways in the historic centre of town also gives a negative impression to visitors.

Since the end of the pandemic there has been a marked increase in reports of ASB in the town centre, with reports of people drinking to excess in the street, using drugs, begging and behaving in a disorderly manner. This is reflected by the number of PCRs issued by police (see graph below).



There are few other powers available to police to deal with this behaviour other than using the PSPO. For example, dispersal powers under Section 34 of the Anti-Social Behaviour, Crime and Policing Act 2014 can only be authorised for a maximum of 48 hours. The Vagrancy Act is antiquated and no longer fit for purpose. Criminal Behaviour Orders are only available on conviction for offences and require a great deal of supporting evidence to be gathered. Offences of drunk and disorderly or public order offences are often not made out.

The PSPO's terms, and its proposed amendments, allow officers to make requirements to change behaviour before it becomes criminal, a proportionate response.

To that end, police would like to see a further condition added to the PSPO, namely:

No person, who is sitting or lying on any footpath or pedestrian area or in any fire escape, stairway or other entrance or exit to any premises within the protected area, shall refuse to move when required to do so by an authorised officer, provided that officer has reason to believe that that person is causing or likely to cause nuisance, alarm, harassment or distress to any other person or in order to prevent public disorder.

The general prohibition 3(d) of the PSPO needs to be supplemented by the above, to set out specifically a type of behaviour which is considered to be antisocial and unacceptable.

Police have had a large number of calls from the public and businesses about this behaviour, and we have witnessed it ourselves on our patrols, as evidenced below.

The first table at the end of this report has been produced from calls made to West Mercia Police from members of the public, usually the shop owners, who have reported people lying on the street and within their doorways. This data may be an underestimate because a log may not always have been created by the police control room call-taker.

The second table at the end of this report is a summary of what has been seen by police officers and PCSOs while on patrol in the town centre. Since February 2023 the town centre SNT has been making a specific note of the numbers of people in order to respond to the PSPO consultation. Before February 2023 the numbers were those recorded in the course of updating the town centre ASB risk management plan.

From 05/02/2022 to 27/02/2023 91 people were reported by members of the public as sitting or lying on the ground in the town centre causing nuisance.

Between 18/08/2022 and 04/04/2023 police recorded 180 people sitting or lying on the floor in an antisocial way suitable for recording on an ASB RMP.

There are plenty of benches available throughout the town centre for people who want to sit or lie down and this is far preferable to having people obstructing pavements, shop doorways and fire escapes etc.

There is a concern that this additional condition would disproportionately affect rough sleepers. However, compared to the number of people sitting or lying and blocking shop doorways and so on, the number of rough sleepers in Shrewsbury is thankfully very small. As of the last Homeless Outreach Street Triage meeting on 24 April 2023, there were only eight people recorded as sleeping rough in Shrewsbury town centre. There is a great deal of support in place for these individuals, from The Ark, to 70 Castle Foregate, to the £1.4m Shropshire Council has secured to fund their Reset Project.

The police would also like to see an expansion in those who are authorised to issue PCRs, to include the Town Rangers employed by the Business Improvement District, and the Quarry Park security staff employed by Shrewsbury Town Council. These are SIA approved security professionals tasked to deal with the low-level ASB the PSPO is designed to address and it is appropriate that they have these powers. BID funded town rangers use these powers successfully in other towns, Weymouth in Devon being one example.

When the PSPO was introduced, a memorandum of understanding was agreed between the then Police Command Team for Shropshire and Shropshire Council whereby police officers and PCSOs would be responsible for issuing the PCRs and Shropshire Council would be the prosecuting agency.

Police would like to revisit the MOU such that Shropshire Council enforcement officers share responsibility for issuing PCRs with the police, Town Rangers and Quarry Security. The MOU was agreed in the expectation that issuing a PCR would result in confrontation with the person being dealt with, something which would be more appropriate for the police to deal with. However we have found that in the vast majority of cases, issuing a PCR doesn't result in confrontation. Issuing a PCR therefore doesn't present any more risk to a council civil enforcement officer than issuing a parking ticket for example. We believe that in many circumstances the police may not be the most appropriate agency to deal with breaches of the PSPO. This would especially be the case should the proposed additional condition in relation to sound amplification is accepted as noise nuisance has always been dealt with by Shropshire Council Environmental Protection.

Police also feel that the resources Shropshire Council put into prosecuting breaches of the PSPO needs to be increased. This will be especially important if the number of individuals empowered to issue PCRs increases. We understand that the number of prosecutions for breaches of the PSPO since 2017 is in single figures. There is a risk that the effectiveness of the PSPO will be undermined if those who breach it do not face any consequences for their antisocial behaviour.

Police also support the additional provisions in relation to public toilets requested by Shrewsbury Town Council, and in relation to amplified sound requested by the Business Improvement District. These partners are best placed to evidence the requirement for these additions.

Calls to police from members of the public reporting people sitting or lying on the floor in the town centre causing nuisance.

Incident Reference	Incident Date	Location	Incident Details	Number of People
00135_I_05022022	05/02/2022	DARWIN SHOPPING CENTRE, GRAPE TREE, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1PL	MALE ROUGH SLEEPING IN FRONT OF THE MAIN ENTRANCE, WE ARE ABOUT TO OPEN - WE HAVE SPOKEN TO HIM AND HE IS REFUSING TO MOVE, NOT SURE WHO IT IS - THEY ARE WRAPPED UP IN THEIR SLEEPING BAG	1
00077_I_08022022	08/02/2022	17 - 19 PRINCESS HOUSE, JOBCENTRE PLUS, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1YA	we have a homeless person asleep in the door of the job centre we have tried to get him to move on but not responding to us, he is breathing but won't move we have never had someone sleep in the doorway	1
00482_I_16032022	16/03/2022	MARKET STREET, SHREWSBURY, SHROPSHIRE, SY1 1HF	STARBUCKS - THERE IS ABOUT 7 OR 8 HOMELESS PEOPLE DIRECTLY OUTSIDE THE STORE, THEY ARE BEING REALLY LOUD AND ARE DISTRACTING TO	8

			CUSTOMERS AND MAKING STAFF FEEL UNEASEY THEY ARE SAT AND STANDING, HAVE BEEN THERE MOST OF THE AFTERNOON	
00084_I_21052022	21/05/2022	ROAD AT REAR OF MULTISTOREY CAR PARK OFF RAVEN MEADOWS, SHREWSBURY, SHROPSHIRE, SY1 1PJ	Drug use and being violent - 4/5 people sat in a door way using drugs. They're shouting at each other and becoming violent towards eachother and shouting at eachother. No descriptions as walked past quick.	5
00177_I_21052022	21/05/2022	RIVERSIDE MALL, SHREWSBURY, SHROPSHIRE, SY1 1PJ	ROUGH SLEEPER - BLOCKING A FIRE ESCAPE - ASKED TO MOVE AND HAS NOT - A LOT OF DISCARDED NEEDLES BY HIM.	1
00510_I_07072022	07/07/2022	SHREWSBURY RAILWAY STATION, CASTLE FOREGATE, SHREWSBURY, SHROPSHIRE, SY1 2DQ	we have had a text - saying that there is a female lying across the path - outside the railway station	1
00503_I_30072022	30/07/2022	1 THE HOLE IN THE WALL, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HF	THERE IS AN ONGOING ISSUE WITH DRUG USUERS USING OUR DOOR WAY - THEY ARE LEAVING NEEDLES. THERE ARE 2 ALLYWAYS EITHER SIDE WITHOUT CCTV AND THEY ARE DOING THIS EVERYDAY. WE CANT HAVE OUR DOORS OPEN AS THEY ARE ALWAYS THERE BLOCKING THE DOOR	2

00198_I_05082022	05/08/2022	SANTANDER UK PLC, CROWN HOUSE, GROUND FLOOR SHOP UNIT, ST MARYS STREET, SHREWSBURY, SHROPSHIRE, SY1 1EU	SANTANDER - I cant move male, he is fast asleep. I think hes homeless. He has been here about half an hour. Im unable to wake him up, he is breathing.	1
00402_I_16082022	16/08/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	There are 4 homeless men sat outside they have been there since 6am in the morning - they have been taking something and seem very out of it, they are opposite the bus stop.	4
00503_I_17082022	17/08/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	I am calling from Starbuck Market Square in town Centre, we have called a few times today about the homeless people outside. We were told there would be someone to move them on but no ones been. They are sat on our property.	6
00429_I_20082022	20/08/2022	NATIONAL WESTMINSTER BANK, 8, MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1HE	ONGOING INCIDENT - THERE IS AN ENTRANCE INTO THE BANK AND THERE IS AN ATM - THERE ARE AT LEAST HOMELESS HANGING IN THERE DRINKING AND MAKING A NOISE IF ITS ANYTHING LIKE LAST WEEK THEY WILL BE SLEEPING IN THERE TOO	4
00077_I_25082022	25/08/2022	27 PRIDE HILL HOUSE, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP	THERE ARE 6 YOUNG PEOPLE WHO SEEM TO BE DRUNK, THEY ARE LYING DOWN ON THE FLOOR, URINATING AND SHOUTING	6

00732_I_31082022	31/08/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	There is a homeless male sat outside the shop, he has been there for sometime and is quite well known within the town centre. He is becoming abusive to customers, shouting abuse at them as they walk past - i have had a few complaints about him now	1
00156_I_01092022	01/09/2022	26, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HS	ASB OUTSIDE BLACKS 7 PEOPLE, 2 FEMALES 5 MALES SAT ON FLOOR DRINKING ALCOHOL IN ALCOHOL FREE AREA AND SWEARING LOUDLY	7
00251_I_03092022	03/09/2022	MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1PZ	went to shrews this morning and wanted to go to natwest bank, people sat in the doorway	1
00708_I_03092022	03/09/2022	NATIONAL WESTMINSTER BANK, 8, MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1HE	Homeless people are blocking the cash point. They are doing drugs, getting drunk and stopping people	4
00185_I_12092022	12/09/2022	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP	We have homeless people causing havoc outside here - . One in a padded jacket is going up to people , flailing his arms , shouting and swearing - They are sitting and arguing People are getting intimidated and worried	4

00182_I_17092022	17/09/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	2 homeless people as i have been advised by the local officer to keep reporting this, they are not doing anything , similar looking, f5 5 shaved heads, both male - sleeping in a sleeping bag. uk the officers name who has advised to keep calling this in	2
00841_I_20092022	20/09/2022	ASHLEYS WINE BAR LTD, 9, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HF	There are rough sleepers in my doorways. the bar is closed at the moment They urinate in the doorways	4
00515_I_22092022	22/09/2022	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP	i have 8 homeless people blocking the door way - one has a asbo he is not allowed in the town	8
00180_I_25092022	25/09/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	starbucks shrewsbury - rough sleeper in the doorway - we open in 10 minutes - he wont move - not being agressive - he will be obstructing customers i cant open until he moves	1
00186_I_28092022	28/09/2022	2A, COFFEE HOUSE PASSAGE, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1LH	THERE IS A BLOKE IN THE DOORWAY WHO IS REFUSING TO MOVE - I CANNOT GET ONTO MY BUILDING -	1
00045_I_06102022	06/10/2022	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP	HOMELESS MALE WHO IS BANNED FROM BEING HERE- HES SLEEPING INFRONT OF THE DOORWAY BLOCKING IT YOUNG 16 YEAR OLD GIRL TRYING TO GET INTO WORK, NOT FAIR ON HER ALL THE TIME	1

			OFFICERS SAID TO CALL IF HE CAME BACK	
00593_I_07102022	07/10/2022	THE YORKSHIRE HOUSE, ST MARYS PLACE, SHREWSBURY, SHROPSHIRE, SY1 1DX	bald male - i am guessign he is homeless he is outside has a lot of belongings seems aggitated he hs spread his stuff all over the pavement near the church	1
00178_I_18102022	18/10/2022	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ	IM A MANAGER AT STARBUCKS, THERES A FEW HOMELESS OS. NORMALLY THEYRE OK. BUT THERES ONE MALE JUST SAT SHOUTING AND SWEARING AT THE PUBLIC. WOULDNT NORMALLY CALL BUT HES BEING VERY VERBALLY ABUSIVE	1
00128_I_19102022	19/10/2022	SANTANDER UK PLC, 2, ST MARYS STREET, SHREWSBURY, SHROPSHIRE, SY1 1EU	We have got homeless people of the back by the fire exit, blocking it. It is also not safe to exit the building that way. They are sleeping there and using it as a toilet.	5
00053_I_04112022	04/11/2022	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP	HOMELESS COUPLE BLOCKING THE FRONT DOOR TO THE STORE - HE IS INTOXICATED AND URINATED ON THE DOORSTEP OF THE PREMISES	2
00239_I_20112022	20/11/2022	10, TOWN WALLS, SHREWSBURY, SHROPSHIRE, SY1 1TW	PRIVATE CARPARK BEHIND MY HOME - MALE IS ROUGH SLEEPING IN VEH FOR FEW DAYS - YESTERDAY AND TODAY IVE SEEN MALE NAKED FROM WAIST	1

			DOWN - AGED APPROX 50YRS - WHITE MALE - VEH VRN LT51LLT RED SUZIKI - MALE UNK	
00100_I_30122022	30/12/2022	46 - 47, HIGH STREET, SHREWSBURY, SHROPSHIRE, SY1 1ST	**HALON** 2 MALE ROUGH SLEEPERS IN THE DOORWAY	2
00128_I_05012023	05/01/2023	14 - 15, HIGH STREET, SHREWSBURY, SHROPSHIRE, SY1 1SP	THE WHITE STUFF - THERE ARE CURRENTLY TWO MALES ACROSS THE FRONT OF THE DOORWAY TO THE SHOP, ONE HAS A SYRINGE IN HIS HAND, BOTH ARE SEMI CONCIOUS, THEY ARE BREATHING. IVE TRIED TO WAKE THEM UP AND THEY ARENT ENGAGING. THEY AREN'T QUITE WITH IT.	2
00165_I_23012023	23/01/2023	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD	TWO HOMELESS PERSONS ASLEEP IN A DOORWAY OF BEAUTY INBOX, I AM CONCERNED FOR THEIR SAFETY	2
00431_I_27022023	27/02/2023	THE QUARRY, SHREWSBURY, SHROPSHIRE, SY3 8JQ	The Quarry Corner a male is very drunk and trying to cause trouble with people in the park and now he's sat on the floor uncapable of being on his own.	1
			TOTAL - BETWEEN 05/02/2022 & 27/02/2023	91

People seen sitting or lying on the floor by police on patrol in the town centre.

Date (Between 18/08/2022 and 31/03/2023)	Time of Day (24hrs)	Number of People	Location
18/08/2022	Unknown	8	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
01/07/2022	1030	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
02/07/2022	1700	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
04/07/2022	1545	2	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
06/07/2022	1513	6	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
09/07/2022	1230	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
12/07/2022	1025	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
13/07/2022	1600	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
14/07/2022	1700	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
18/07/2022	1730	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
28/07/2022	1515	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
30/07/2022	1500	1	1 THE HOLE IN THE WALL, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HF
06/08/2022	930	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
07/08/2022	1400	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
07/08/2022	1400	1	CASTLE FOREGATE, SHREWSBURY, SHROPSHIRE, SY1 2DJ
18/08/2022	900	3	NATIONAL WESTMINSTER BANK, 8, MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1HE
21/08/2022	1150	6	MARDOL HEAD, SHREWSBURY, SY1 1HE
05/09/2022	1600	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
05/09/2022	1730	3	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
05/09/2022	2115	8	NATIONAL WESTMINSTER BANK, 8, MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1HE
06/09/2022	1030	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
06/09/2022	1055	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG

11/09/2022	1135	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
13/09/2022	1600	1	PRET A MANGER, PRIDE HILL, SHREWSBURY, SY1 1DB
17/09/2022	1000	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
20/09/2022	2000	2	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
20/09/2022	2000	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
25/09/2022	1025	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
25/09/2022	1035	2	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
25/09/2022	1340	3	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
25/09/2022	1615	5	DARWIN SHOPPING CENTRE, GRAPE TREE, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1PL
06/10/2022	2115	1	CASTLE FOREGATE, SHREWSBURY, SHROPSHIRE, SY1 2DJ
08/10/2022	930	1	MARDOL HEAD, SHREWSBURY, SY1 1HE
08/10/2022	930	1	PRET A MANGER, PRIDE HILL, SHREWSBURY, SY1 1DB
16/10/2022	1000	1	KFC, 7, BARKER STREET, SHREWSBURY, SHROPSHIRE, SY1 1QJ
23/10/2022	1350	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
06/11/2022	1130	1	PRET A MANGER, PRIDE HILL, SHREWSBURY, SY1 1DB
19/11/2022	1600	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
19/11/2022	1335	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
11/12/2022	1600	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
14/12/2022	1650	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
19/12/2022	1000	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD
19/12/2022	1545	1	MARDOL HEAD, SHREWSBURY, SY1 1HE
21/12/2022	2030	3	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
30/12/2022	1200	1	PRET A MANGER, PRIDE HILL, SHREWSBURY, SY1 1DB

04/01/2023	1145	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
04/01/2023	1300	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
04/01/2023	1300	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
08/01/2023	1715	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
09/01/2023	1245	2	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
09/01/2023	1700	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
09/01/2023	1700	1	1 THE HOLE IN THE WALL, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HF
10/01/2023	1000	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
10/01/2023	1000	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
10/01/2023	1000	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
10/01/2023	1600	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
12/01/2023	1150	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
12/01/2023	1150	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
12/01/2023	1150	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
17/01/2023	915	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
18/01/2023	1630	3	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
24/01/2023	1300	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
26/01/2023	1300	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
27/01/2023	1230	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
29/01/2023	1630	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
29/01/2023	1630	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
30/01/2023	1300	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD

30/01/2023	1300	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
30/01/2023	1300	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
11/02/2023	1815	1	NATIONAL WESTMINSTER BANK, 8, MARDOL HEAD, SHREWSBURY, SHROPSHIRE, SY1 1HE
13/02/2023	1230	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
13/02/2023	1230	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
15/02/2023	1000	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
17/02/2023	1700	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
17/02/2023	2100	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
18/02/2023	1530	1	CLAREMONT STREET, SHREWSBURY, SHROPSHIRE, SY1 1QG
20/02/2023	1300	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
20/02/2023	2000	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
23/02/2023	1600	4	DRAYTON PASSAGE
26/02/2023	1200	2	WYLE COP, SHREWSBURY, SHROPSHIRE, SY1 1XF
26/02/2023	1200	2	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
27/02/2023	1300	2	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
27/02/2023	1300	2	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
01/03/2023	1500	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
07/03/2023	1100	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
12/03/2023	1200	2	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
13/03/2023	1300	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
13/03/2023	1330	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
16/03/2023	1300	3	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
16/03/2023	1300	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ

16/03/2023	1300	1	CLAREMONT BANK, SHREWSBURY, SHROPSHIRE, SY1 1RU
20/03/2023	1600	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
20/03/2023		1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
20/03/2023		2	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
21/03/2023	1330	2	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
21/03/2023	1330	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD
21/03/2023	1330	1	CLAREMONT BANK, SHREWSBURY, SHROPSHIRE, SY1 1RU
21/03/2023	1450	1	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
21/03/2023	1600	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD
22/03/2023	1100	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD
22/03/2023	1115	1	DARWIN SHOPPING CENTRE, GRAPE TREE, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1PL
22/03/2023	1125	1	CLAREMONT STREET, SHREWSBURY, SHROPSHIRE, SY1 1QG
22/03/2023	1500	1	LLOYDS TSB BANK PLC, 1, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DG
22/03/2023	1610	1	MARKS AND SPENCERS, 5 CASTLE STREET, SHREWSBURY, SY1 2BD
23/03/2023	Morning	6	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
23/03/2023	1440	3	Majors, CLAREMONT STREET
23/03/2023	1545	1	STARBUCKS COFFEE CO (UK) LTD, 25 - 26, THE SQUARE, SHREWSBURY, SHROPSHIRE, SY1 1JZ
27/03/2023	1400	1	HOLLAND & BARRETT, 48, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DN
27/03/2023	1500	1	NATWEST, 8 MARDOL HEAD, SHREWSBURY, SY1 1HE
27/03/2023	1545	1	THRESHERS, SHOPLATCH, SHREWSBURY, SHROPSHIRE, SY1 1HF
04/04/2023	1030	1	PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1HD
04/04/2023	1210	1	CLAREMONT STREET, SHREWSBURY, SHROPSHIRE, SY1 1QG
04/04/2023	1515	1	GREGGS, 27, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP
04/04/2023	1520	1	TESCO EXPRESS, 24, PRIDE HILL, SHREWSBURY, SHROPSHIRE, SY1 1DP

TOTAL NUMBER OF PEOPLE (between 18/08/2022 and 04/04/2023)		180	
--	--	-----	--

The consultation, whilst enabling the Council to engage with the community and any interested parties, has also helped inform whether the Order is still targeting the correct types of actions/behaviours and whether there are any concerns with extending it for a further three years. It is clear from the responses received that there is a strong appetite to extend the Order but also to include additional provisions and an amendment that will allow Shropshire Council to authorise 'other persons' to act under the Order. It should be noted that the power to authorise other persons is just that and at this time there are no plans to use this power to authorise any other person specifically, but this will help to future proof the Order so that when resources and circumstances permit the council may do so.

It was also apparent from the consultation which was heavily influenced by town centre businesses (45%) and workers (25%) that whilst it was unclear whether the current Order was effective there were comments expressing a wish for more enforcement. This is an issue which could be addressed through increased persons authorised to enforce the Order going forwards where resources within Shropshire Council are available to deal with the increase of actions that may result.

Initial equality impact assessment by grouping (Initial health impact assessment is included below)

Please rate the impact that you perceive the service change is likely to have on a group, through stating this in the relevant column.

Please state if it is anticipated to be neutral (no impact) and add any extra notes that you think might be helpful for readers.

Protected Characteristic groupings and other groupings in Shropshire	High negative impact <i>Part Two ESIIA required</i>	High positive impact <i>Part One ESIIA required</i>	Medium positive or negative impact <i>Part One ESIIA required</i>	Low positive, negative, or neutral impact (please specify) <i>Part One ESIIA required</i>
<u>Age</u> (please include children, young people, young people leaving care, people of working age, older people. Some people may belong to more than one group e.g., a child or young person for whom there are safeguarding concerns e.g., an older person with disability)				Low positive
<u>Disability</u> (please include mental health conditions and syndromes; hidden disabilities including autism and Crohn's disease; physical and sensory disabilities or impairments; learning disabilities;				Low positive

Multiple Sclerosis; cancer; and HIV)				
<u>Gender re-assignment</u> (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				Low positive
<u>Marriage and Civil Partnership</u> (please include associated aspects: caring responsibility, potential for bullying and harassment)				Low positive
<u>Pregnancy and Maternity</u> (please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				Low positive
<u>Race</u> (please include ethnicity, nationality, culture, language, Gypsy, Traveller)				Low positive
<u>Religion and belief</u> (please include Buddhism, Christianity, Hinduism, Islam, Jainism, Judaism, Nonconformists; Rastafarianism; Shinto, Sikhism, Taoism, Zoroastrianism, and any others)				Low positive
<u>Sex</u> (this can also be viewed as relating to gender. Please include associated aspects: safety, caring responsibility, potential for bullying and harassment)				Low positive
<u>Sexual Orientation</u> (please include associated aspects: safety; caring responsibility; potential for bullying and harassment)				Low positive
<u>Other: Social Inclusion</u> (please include families and friends with caring responsibilities; households in poverty; people for whom there are safeguarding concerns; people you consider to be vulnerable; people with health inequalities; refugees and asylum seekers; rural communities; veterans and serving members of the armed forces and their families)				Low positive

Initial health and wellbeing impact assessment by category

Please rate the impact that you perceive the service change is likely to have with regard to health and wellbeing, through stating this in the relevant column.

Please state if it is anticipated to be neutral (no impact) and add any extra notes that you think might be helpful for readers.

Health and wellbeing: individuals and communities in Shropshire	High negative impact <i>Part Two HIA required</i>	High positive impact	Medium positive or negative impact	Low positive negative or neutral impact (please specify)
<p>Will the proposal have a <i>direct impact</i> on an individual's health, mental health and wellbeing?</p> <p>For example, would it cause ill health, affecting social inclusion, independence and participation?</p> <p>.</p>				Low positive
<p>Will the proposal <i>indirectly impact</i> an individual's ability to improve their own health and wellbeing?</p> <p>For example, will it affect their ability to be physically active, choose healthy food, reduce drinking and smoking?</p> <p>.</p>				Low positive
<p>Will the policy have a <i>direct impact</i> on the community - social, economic and environmental living conditions that would impact health?</p> <p>For example, would it affect housing, transport, child development, education, employment opportunities, availability of green space or climate change mitigation?</p> <p>.</p>				Low positive
<p>Will there be a likely change in <i>demand</i> for or access to health and social care services?</p> <p>For example: Primary Care, Hospital Care, Community Services, Mental Health, Local Authority services including Social Services?</p> <p>.</p>				neutral impact

Identification of likely impact of the service change in terms of other considerations including climate change and economic or societal impacts

The Order has the potential to adversely impact on human rights. However, Cabinet properly had regard to the rights of freedom of expression and freedom of assembly set out in the European Convention on Human Rights and the Human Rights Act 1998 during the process that led to the implementation and then the renewal of the Order. The fact that no human rights challenge or complaints has been lodged since the introduction of the Order's operation in 2017, gives a reasonable indication that the original decision to implement the Order and to extend it in 2020 would support the belief that the recommendation in this report to extend and vary the existing Order is unlikely to be at variance with the Human Rights Act 1998 and is also unlikely to result in any adverse Human Rights Act implications.

The anticipated positive environmental impact associated with the new Order through a reduction in urinating/defecating in the street, the public not leaving their personal belongings in the town centre and authorities being able to deal with ASB in an effective manner will be sustained.

Guidance Notes

1. Legal Context

It is a legal requirement for local authorities to assess the equality and human rights impact of changes proposed or made to services. It is up to us as an authority to decide what form our equality impact assessment may take. By way of illustration, some local authorities focus more overtly upon human rights; some include safeguarding. It is about what is considered to be needed in a local authority's area, in line with local factors such as demography and strategic objectives as well as with the national legislative imperatives.

Carrying out these impact assessments helps us as a public authority to ensure that, as far as possible, we are taking actions to meet the general equality duty placed on us by the Equality Act 2010, and to thus demonstrate that the three equality aims are integral to our decision making processes. These are: eliminating discrimination, harassment and victimisation; advancing equality of opportunity; and fostering good relations.

These screening assessments for any proposed service change go to Cabinet as part of the committee report, or occasionally direct to Full Council, unless they are ones to do with Licensing, in which case they go to Strategic Licensing Committee.

Service areas would ordinarily carry out a screening assessment, or Stage One equality impact assessment. This enables energies to be focussed on review and

monitoring and ongoing evidence collection about the positive or negative impacts of a service change upon groupings in the community, and for any adjustments to be considered and made accordingly.

These screening assessments are recommended to be undertaken at timely points in the development and implementation of the proposed service change.

For example, an ESHIA would be a recommended course of action before a consultation. This would draw upon the evidence available at that time, and identify the target audiences, and assess at that initial stage what the likely impact of the service change could be across the Protected Characteristic groupings and our tenth category of Social Inclusion. This ESHIA would set out intended actions to engage with the groupings, particularly those who are historically less likely to engage in public consultation eg young people, as otherwise we would not know their specific needs.

A second ESHIA would then be carried out after the consultation, to say what the feedback was, to set out changes proposed as a result of the feedback, and to say where responses were low and what the plans are to engage with groupings who did not really respond. This ESHIA would also draw more upon actions to review impacts in order to mitigate the negative and accentuate the positive. Examples of this approach include the Great Outdoors Strategy, and the Economic Growth Strategy 2017-2021

Meeting our Public Sector Equality Duty through carrying out these ESHIAs is very much about using them as an opportunity to demonstrate ongoing engagement across groupings and to thus visibly show we are taking what is called due regard of the needs of people in protected characteristic groupings

If the screening indicates that there are likely to be significant negative impacts for groupings within the community, the service area would need to carry out a full report, or Stage Two assessment. This will enable more evidence to be collected that will help the service area to reach an informed opinion.

In practice, Stage Two or Full Screening Assessments have only been recommended twice since 2014, as the ongoing mitigation of negative equality impacts should serve to keep them below the threshold for triggering a Full Screening Assessment. The expectation is that Full Screening Assessments in regard to Health Impacts may occasionally need to be undertaken, but this would be very much the exception rather than the rule.

2. Council Wide and Service Area Policy and Practice on Equality, Social Inclusion and Health

This involves taking an equality and social inclusion approach in planning changes to services, policies, or procedures, including those that may be required by Government.

The decisions that you make when you are planning a service change need to be recorded, to demonstrate that you have thought about the possible equality impacts

on communities and to show openness and transparency in your decision-making processes.

This is where Equality, Social Inclusion and Health Impact Assessments (ESHIA) come in. Where you carry out an ESHIA in your service area, this provides an opportunity to show:

- What evidence you have drawn upon to help you to recommend a strategy or policy or a course of action to Cabinet.
- What target groups and audiences you have worked with to date.
- What actions you will take in order to mitigate any likely negative impact upon a group or groupings, and enhance any positive effects for a group or groupings; and
- What actions you are planning to review the impact of your planned service change.

The formal template is there not only to help the service area but also to act as a stand-alone for a member of the public to read. The approach helps to identify whether or not any new or significant changes to services, including policies, procedures, functions, or projects, may have an adverse impact on a particular group of people, and whether the human rights of individuals may be affected.

This assessment encompasses consideration of social inclusion. This is so that we are thinking as carefully and completely as possible about all Shropshire groups and communities, including people in rural areas and people or households that we may describe as vulnerable.

Examples could be households on low incomes or people for whom there are safeguarding concerns, as well as people in what are described as the nine 'protected characteristics' of groups of people in our population, e.g., Age. Another specific vulnerable grouping is veterans and serving members of the Armed Forces, who face particular challenges with regard to access to Health, to Education, and to Housing.

We demonstrate equal treatment to people who are in these groups and to people who are not, through having what is termed 'due regard' to their needs and views when developing and implementing policy and strategy and when commissioning, procuring, arranging, or delivering services.

When you are not carrying out an ESHIA, you still need to demonstrate and record that you have considered equality in your decision-making processes. It is up to you what format you choose.-You could use a checklist, an explanatory note, or a document setting out our expectations of standards of behaviour, for contractors to read and sign. It may well not be something that is in the public domain like an ESHIA, but you should still be ready for it to be made available.

Both the approaches sit with a manager, and the manager has to make the call, and record the decision made on behalf of the Council.

Carry out an ESHIA:

- If you are building or reconfiguring a building.
- If you are planning to reduce or remove a service.
- If you are consulting on a policy or a strategy.
- If you are bringing in a change to a process or procedure that involves other stakeholders and the wider community as well as particular groupings

Carry out an equality and social inclusion approach:

- If you are setting out how you expect a contractor to behave with regard to equality, where you are commissioning a service or product from them.
- If you are setting out the standards of behaviour that we expect from people who work with vulnerable groupings, such as taxi drivers that we license.
- If you are planning consultation and engagement activity, where we need to collect equality data in ways that will be proportionate and non-intrusive as well as meaningful for the purposes of the consultation itself.
- If you are looking at services provided by others that help the community, where we need to demonstrate a community leadership approach

3. Council wide and service area policy and practice on health and wellbeing

This is a relatively new area to record within our overall assessments of impacts, for individual and for communities, and as such we are asking service area leads to consider health and wellbeing impacts, much as they have been doing during 2020-2021 and 2021-2022, and to look at these in the context of direct and indirect impacts for individuals and for communities. A better understanding across the Council of these impacts will also better enable Public Health colleagues to prioritise activities to reduce health inequalities in ways that are evidence based and that link effectively with equality impact considerations and climate change mitigation.

Health in All Policies – Health Impact Assessment

Health in All Policies is an upstream approach for health and wellbeing promotion and prevention, and to reduce health inequalities. The Health Impact Assessment (HIA) is the supporting mechanism

Health Impact Assessment (HIA) is the technical name for a common-sense idea. It is a process that considers the wider effects of local policies, strategies and initiatives and how they, in turn, may affect people's health and wellbeing.

- Health Impact Assessment is a means of assessing both the positive and negative health impacts of a policy. It is also a means of developing good evidence-based policy and strategy using a structured process to review the impact.
- A Health Impact Assessment seeks to determine how to maximise health benefits and reduce health inequalities. It identifies any unintended health consequences. These consequences may support policy and strategy or may lead to suggestions for improvements.

- An agreed framework will set out a clear pathway through which a policy or strategy can be assessed and impacts with outcomes identified. It also sets out the support mechanisms for maximising health benefits.

The embedding of a Health in All Policies approach will support Shropshire Council through evidence-based practice and a whole systems approach, in achieving our corporate and partnership strategic priorities. This will assist the Council and partners in promoting, enabling and sustaining the health and wellbeing of individuals and communities whilst reducing health inequalities.

Individuals

Will the proposal have a *direct impact* on health, mental health and wellbeing?

For example, would it cause ill health, affecting social inclusion, independence and participation?

Will the proposal directly affect an individual's ability to improve their own health and wellbeing?

This could include the following: their ability to be physically active e.g., being able to use a cycle route; to access food more easily; to change lifestyle in ways that are of positive impact for their health.

An example of this could be that you may be involved in proposals for the establishment of safer walking and cycling routes (e.g., green highways), and changes to public transport that could encourage people away from car usage. and increase the number of journeys that they make on public transport, by foot or on bicycle or scooter. This could improve lives.

Will the proposal *indirectly impact* an individual's ability to improve their own health and wellbeing?

This could include the following: their ability to access local facilities e.g., to access food more easily, or to access a means of mobility to local services and amenities? (e.g. change to bus route)

Similarly to the above, an example of this could be that you may be involved in proposals for the establishment of safer walking and cycling routes (e.g. pedestrianisation of town centres), and changes to public transport that could encourage people away from car usage, and increase the number of journeys that they make on public transport, by foot or on bicycle or scooter. This could improve their health and well being.

Communities

Will the proposal directly or indirectly affect the physical health, mental health, and wellbeing of the wider community?

A *direct impact* could include either the causing of ill health, affecting social inclusion, independence and participation, or the promotion of better health.

An example of this could be that safer walking and cycling routes could help the wider community, as more people across groupings may be encouraged to walk more, and as there will be reductions in emission leading to better air quality.

An *indirect impact* could mean that a service change could indirectly affect living and working conditions and therefore the health and well being of the wider community.

An example of this could be: an increase in the availability of warm homes would improve the quality of the housing offer in Shropshire and reduce the costs for households of having a warm home in Shropshire. Often a health promoting approach also supports our agenda to reduce the level of Carbon Dioxide emissions and to reduce the impact of climate change.

Please record whether at this stage you consider the proposed service change to have a direct or an indirect impact upon communities.

Demand

Will there be a change in demand for or access to health, local authority and social care services?

For example: Primary Care, Hospital Care, Community Services, Mental Health and Social Services?

An example of this could be: a new housing development in an area would affect demand for primary care and local authority facilities and services in that location and surrounding areas. If the housing development does not factor in consideration of availability of green space and safety within the public realm, further down the line there could be an increased demand upon health and social care services as a result of the lack of opportunities for physical recreation, and reluctance of some groupings to venture outside if they do not perceive it to be safe.